

VPN upgrade

The Global Protect VPN will replace the existing Cisco Connect VPN. You will have the same access as before depending on your profile.

If you are using windows OS, download the new VPN client (Palo Alto Global Protect) from software center.

If you are using Apple MAC, download it from Managed Software Center.

We've put screenshots of the installation steps and prompts you may see in our documentation.

If you have questions about any Technology Services upgrade, please contact the Helpdesk: helpdesk@floridapoly.edu or 863.874.8888.

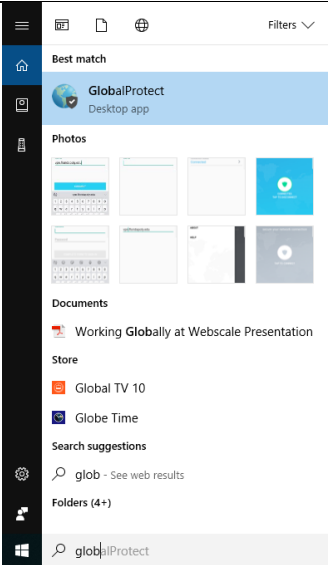
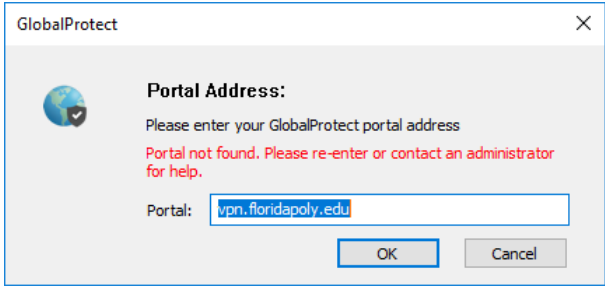
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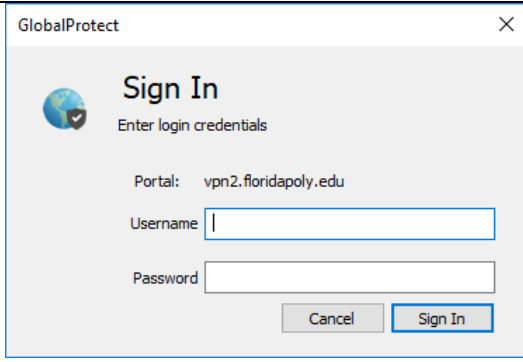
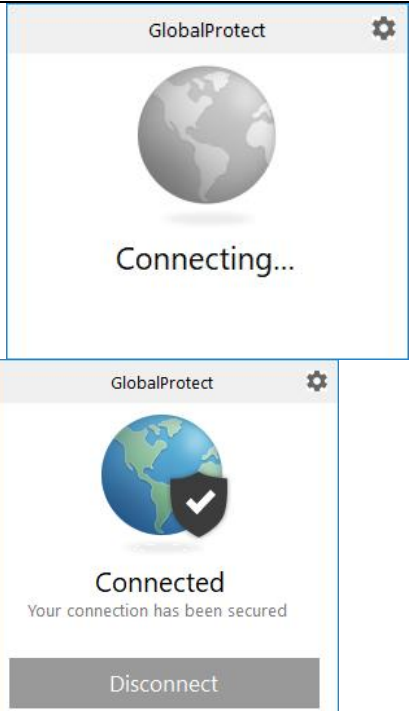
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VPN connection instructions for Windows computers

If you have the Global Protect application for VPN:

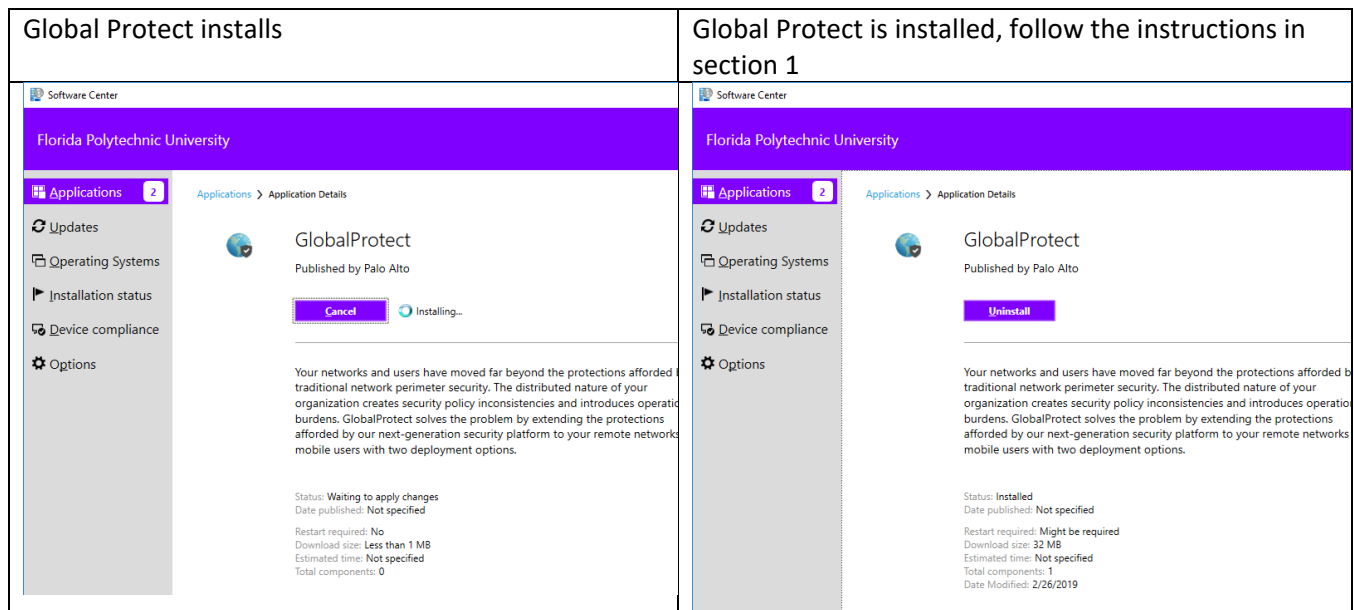
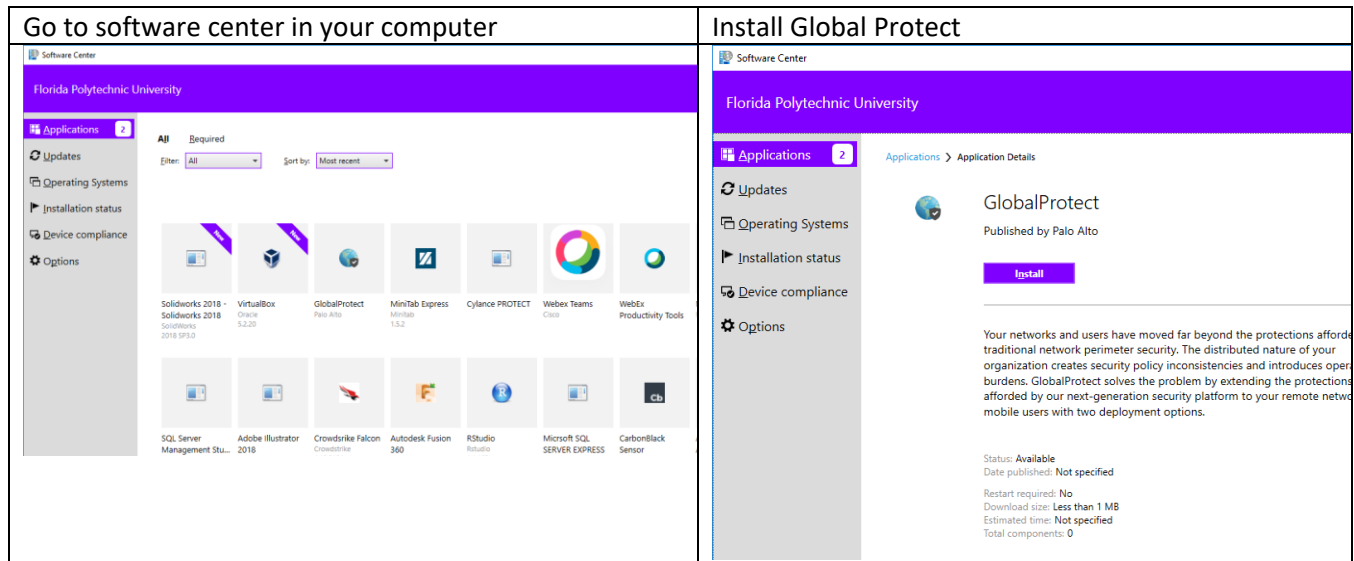
Section 1

1 - Open the application, search for global protect	2 - Enter vpn.floridapoly.edu
 A screenshot of the Windows Start menu search interface. The search bar contains the text "globalProtect". The search results show "GlobalProtect Desktop app" as the best match. Below this, there are sections for "Photos", "Documents", and "Store". The "Documents" section shows a file named "Working Globally at Webscale Presentation". The "Store" section shows "Global TV 10", "Globe Time", and "Search suggestions" for "glob" and "Folders (4+)".	 A screenshot of the GlobalProtect application dialog box. The title bar says "GlobalProtect". The main content area has a globe icon and the text "Portal Address: Please enter your GlobalProtect portal address". Below this, there is a red error message: "Portal not found. Please re-enter or contact an administrator for help." A text input field contains the address "vpn.floridapoly.edu". At the bottom, there are "OK" and "Cancel" buttons.

3 - Enter your username and password	4 - You will be connected
 A screenshot of the GlobalProtect application dialog box. The title bar says "GlobalProtect". The main content area has a globe icon and the text "Sign In Enter login credentials". Below this, there is a "Portal:" label with the address "vpn2.floridapoly.edu". There are input fields for "Username" and "Password". At the bottom, there are "Cancel" and "Sign In" buttons.	 Two screenshots of the GlobalProtect application. The top screenshot shows the "Connecting..." screen with a globe icon and the text "Connecting...". The bottom screenshot shows the "Connected" screen with a globe icon and a checkmark, and the text "Connected Your connection has been secured". At the bottom, there is a "Disconnect" button.

If you do not have the Global Protect application for VPN, you can download the software from Software Center or from the website.

Section 2 – Software Center

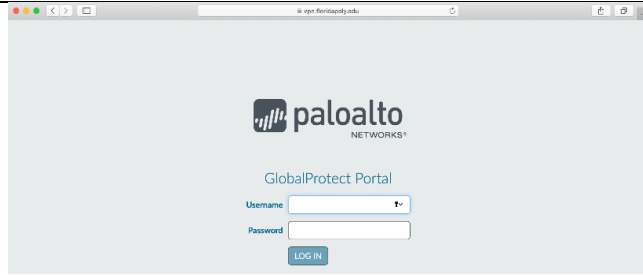


Section 3 – download from web site

If you do not have the Global Protect application for VPN, you can go to the website to download it

1 – go to <https://vpn.floridapoly.edu>

2- download the client into your computer. And follow the instructions above in section 1



GlobalProtect Portal

[Download Windows 32 bit GlobalProtect agent](#)

[Download Windows 64 bit GlobalProtect agent](#)

[Download Mac 32/64 bit GlobalProtect agent](#)

Windows 32 bit OS needs to download and install Windows 32 bit GlobalProtect agent.

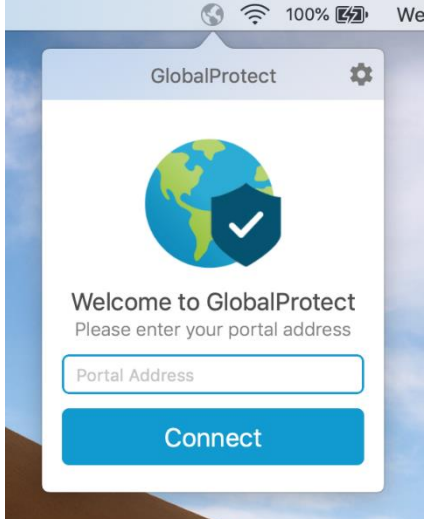
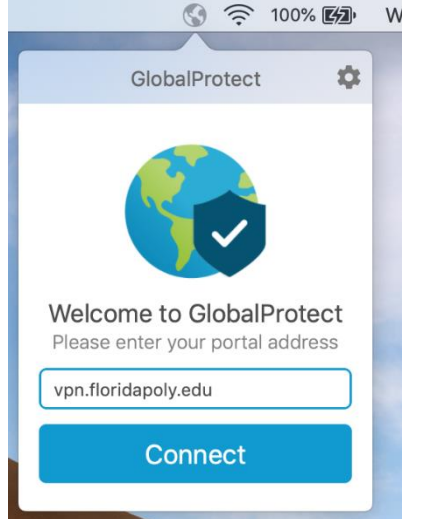
Windows 64 bit OS needs to download and install Windows 64 bit GlobalProtect agent.

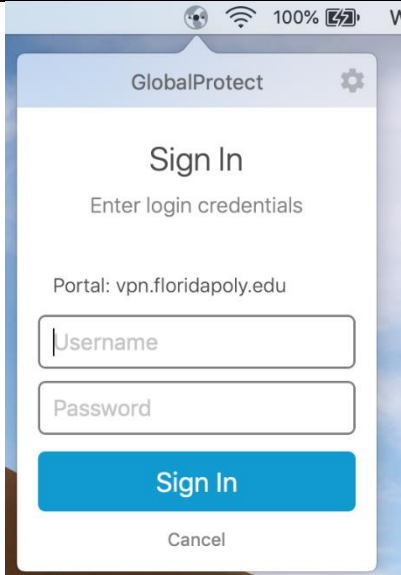
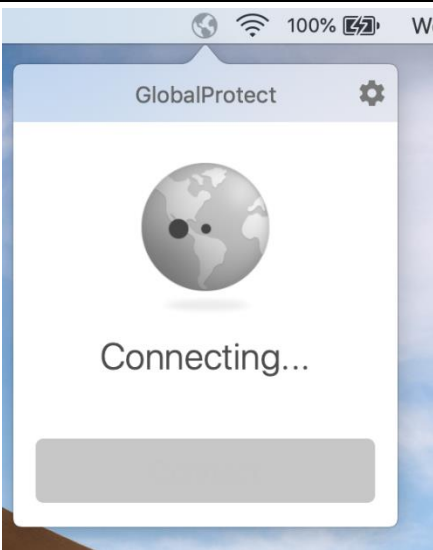
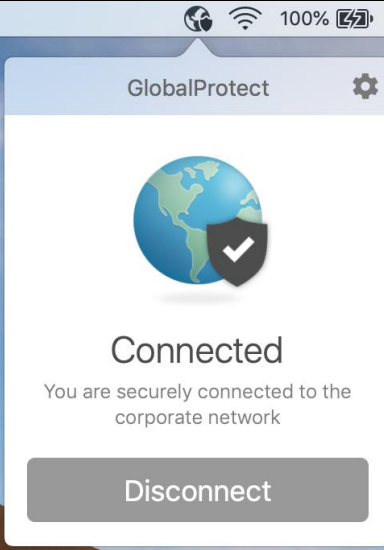
Mac OS needs to download and install Mac 32/64 bit GlobalProtect agent.

VPN connection instructions for MAC computers

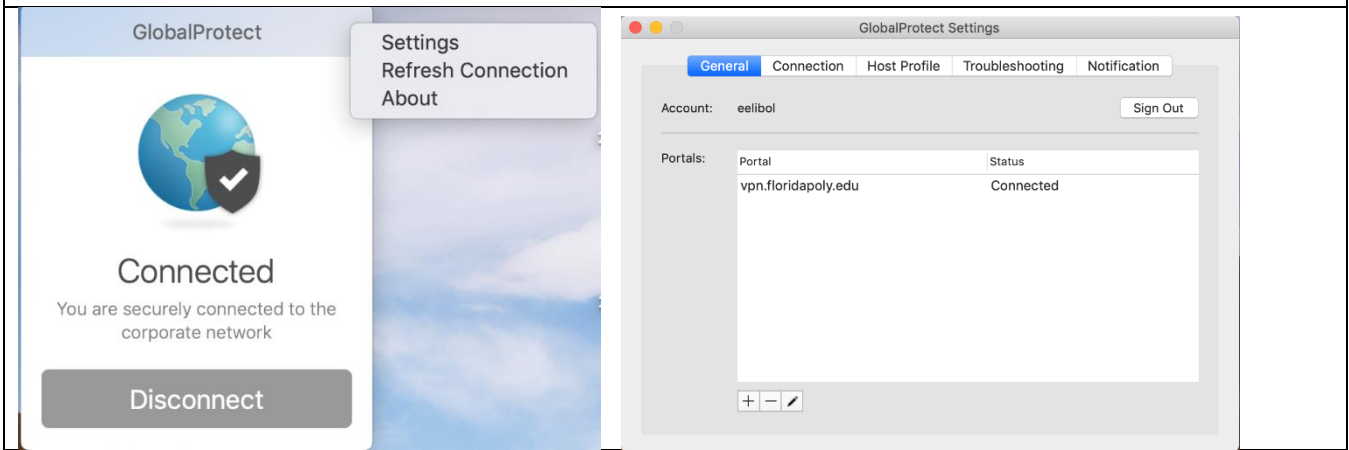
Section 1

If you have the Global Protect application for VPN:

Open the application	Enter vpn.floridapoly.edu
	

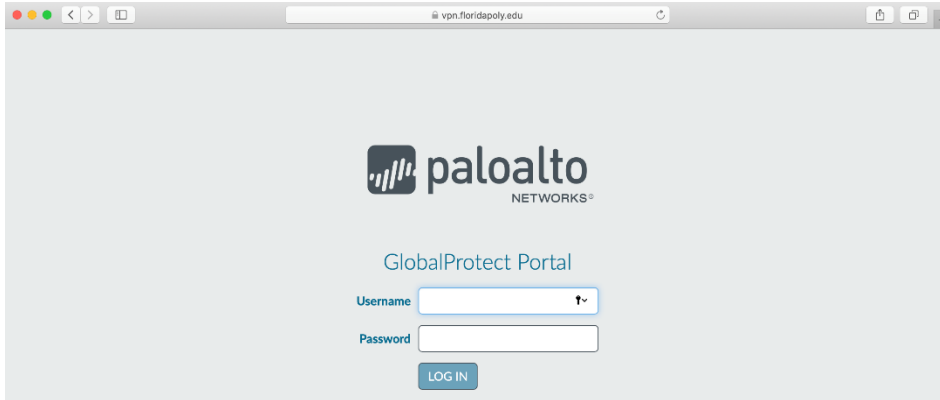
Enter your username and password	You will be connected	
		

You can check the connection status



Section 2 -If you do not have the Global Protect application for VPN:

1 – go to <https://vpn.floridapoly.edu>

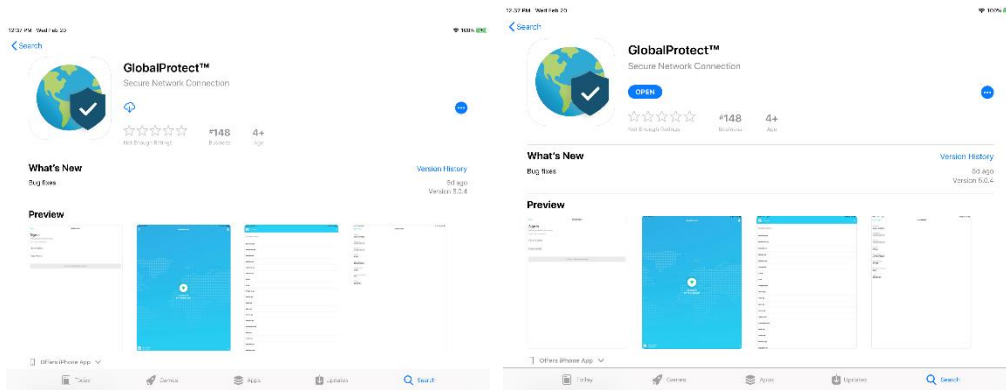


2- download the client into your computer and follow the instructions above in section 1

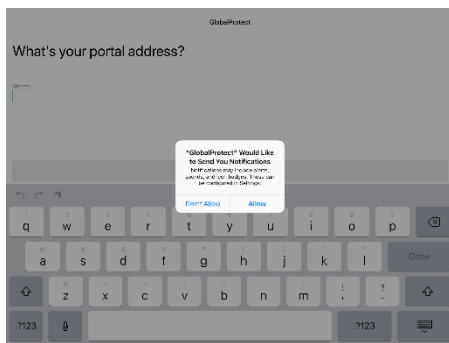


VPN connection instructions for IOS devices

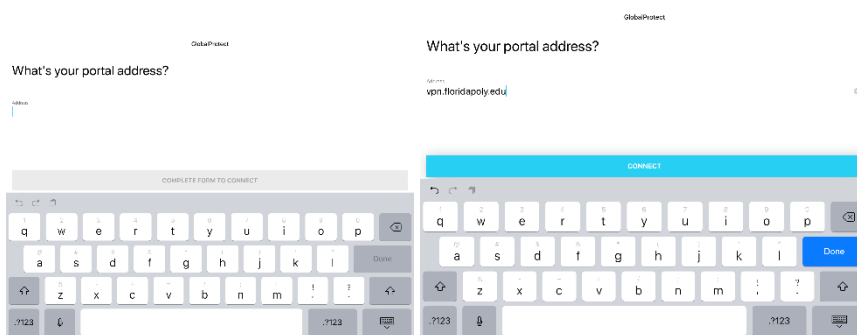
Download the Palo Alto Global Protect app from App store



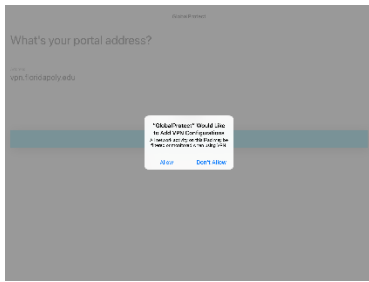
Accept the prompts



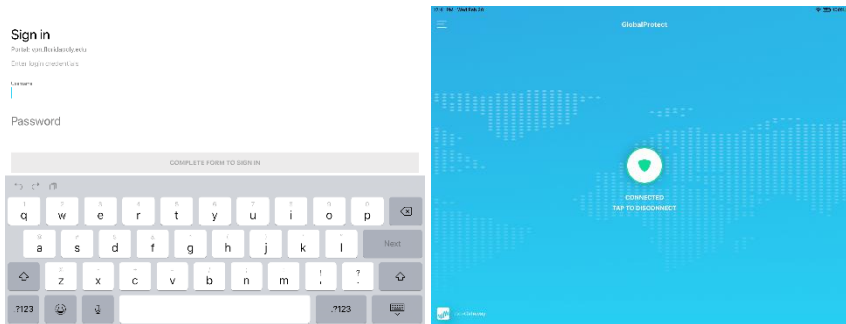
Enter vpn.floridapoly.edu as portal address and select connect



Accept the prompts

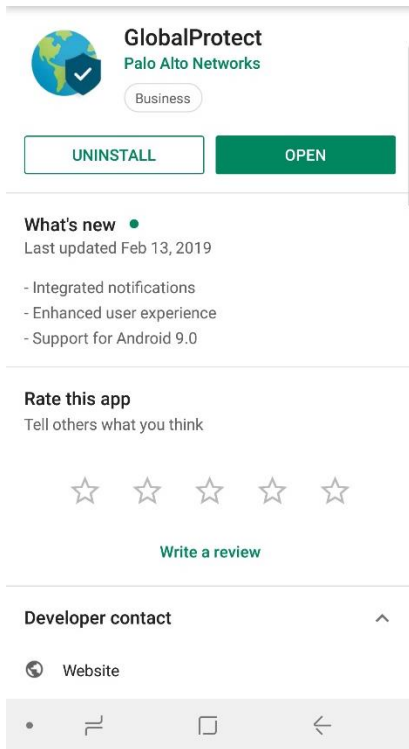


Enter your University network credentials, you will be connected.

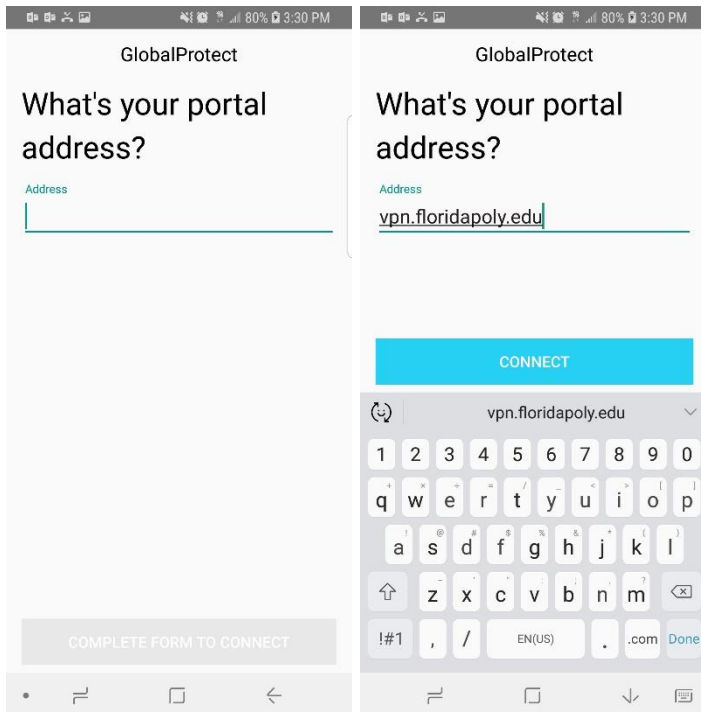


VPN connection instructions for Android devices

Download the Palo Alto Global Protect app from Google Play store



Enter `vpn.floridapoly.edu` as portal address



Enter your University network credentials, you will be connected.

