

# Campus Resources

[BayCare's Student Assistance Program](#) Phone: 1-800-878-5470

BayCare is a free self-referral and confidential services available to students, to help with personal and professional problems that interfere with the successful management of the educational process. Services are available 24 hours a day, 7 days a week by phone or online.

[Employee Assistance Program](#) Phone 1-844-208-7067

E4 Health is a free self-referral and confidential services available to full faculty and staff, and members of their household, to help with personal and professional problems that interfere with the successful management of work and family responsibilities. Services include confidential counseling, legal services, financial services, identify theft services, work life referral services, online resources including access to on-demand seminars (PDF), and more. Services are available 24 hours a day, 7 days a week by phone or online.

[Title IX Coordinator](#) Phone: (863) 874-8484

Provides private support for faculty and staff who have experienced sex discrimination and/or sexual misconduct including interim measures and reporting options. The office investigates incidents of sex discrimination and sexual misconduct involving members of the University community. Located in the Phase II Offices.

[Florida Polytechnic Police Department](#) Phone: (863) 874-8472

When called to respond to sexual violence, the Florida Poly Police will investigate each claim. Florida Poly Police define sexual violence crimes by Florida law. Florida law has different definitions of sexual violence than Florida Polytechnic University. Criminal cases in a court of law also use a beyond a reasonable doubt standard to determine if a law was broke.

[Ombudsman](#) Phone: (863) 874-8500

The Ombudsman is a confidential employee under Title IX that is not required to report to the Title IX coordinator. Offers referrals and options to individuals who disclose an incident of sexual misconduct. Understands the University process and can answer questions.

[Case Manager](#) Phone: (863) 874-8599

The Case Manager is a resource for students that can connect an individual to campus resources and also community resources. This is NOT a confidential employee and would be required to report to the Title IX coordinator. However, they can go over options and resources.

## Community Resources

[Peace River Center](#) Phone: (863) 413-2700 24/7 Crisis Line or (863) 413-2708 Office Line

Provides trained advocates for Polk County that offer emotional, medical, and legal support and information 24-hours a day. They are a local organization that provides free and confidential immediate and ongoing counseling and advocacy for anyone impacted by sexual violence, including friends and family of victims/survivors. Will also provide SAFE exams on site.

[Lakeland Police Department](#) Phone: 911 or (863) 834-6900

Lakeland Police Department define sexual violence crimes by Florida law. Florida law has different definitions of sexual violence than Florida Polytechnic University. Criminal cases in a court of law also use a beyond a reasonable doubt standard to determine if a law was broke.

[Polk County Sheriff's Office](#) Phone: 911 or (863) 298-6200

Polk County Sheriff's Office define sexual violence crimes by Florida law. Florida law has different definitions of sexual violence than Florida Polytechnic University. Criminal cases in a court of law also use a beyond a reasonable doubt standard to determine if a law was broke.

[Lakeland Regional Medical Center](#) Phone: (863) 687-1100

Local hospital that provides immediate medical attention. Located on Lakeland Hills Boulevard.

## National Resources

[Rape, Abuse and Incest National Network \(RAINN\)](#) Phone: 1-800-656-4673

Operates the National Sexual Assault Hotline. Carries out programs to prevent sexual violence and help victims. operate a 24/7 hotline for anyone who has been impacted by sexual assault and is connected with more than 1,000 local sexual assault service providers across the country.

[National Domestic Violence Hotline](#) Phone: 1-800-799-7233

Highly trained advocates are available 24/7 to talk confidentially with anyone experiencing domestic violence, seeking resources or information, or questioning unhealthy aspects of their relationship.

[National Coalition Against Domestic Violence](#)

The coalition does not provide direct services, but have a referral site for other resources covering a wide variety or needs.

[National Sexual Violence Resource Center \(NSVRC\)](#)

The NSVRC does not provide direct services to sexual assault victims but rather supports those who do, such as coalitions, rape crisis centers, national, state and local agencies and allied programs.

[National Stalking Resource Center](#) Phone: 1-855-484-2846

Provides multiple services including: training, technical assistance, website and an information clearinghouse. The Stalking Resource Center provides direct assistance to build the capacity of criminal justice and victim services organizations to respond effectively to stalking. The Stalking Resource Center operates a 24/7 hotline for anyone experiencing stalking.

[Stop Street Harassment](#) Phone: 1-855-897-5910

Stop Street Harassment operates the National Street Harassment Hotline for anyone who has experienced street harassment.

[National Human Trafficking Resource Center](#) Phone: 1-888-373-7888

The National Human Trafficking Resource Center operates a 24/7 hotline for anyone who might be or knows someone involved in human trafficking. Support for more than 200 languages.

[National Suicide Prevention Lifeline](#) Phone: 1-800-273-8255

The National Suicide Prevention Lifeline operates a 24/7 lifeline that provides free and confidential support for people in distress, prevention and crisis resources.