



Auxiliary Services
863-874-8440 | Wellness Center
4700 Research Way
Lakeland, FL 33805- 8531
auxserv@floridapoly.edu

Residents Meal Plan Terms and Conditions: FALL 2018 - SPRING 2019

Your Florida Poly ID, which serves as your meal card, is required for all transactions. All meal plans starting in the fall for residents are a two -semester commitment (fall 2018 and spring 2019). Meal plans for residents admitted for spring 2019 are a one - semester commitment.

If your Florida Poly ID card is lost or stolen, you must immediately report it to Auxiliary Services at 863-874-8440 or auxserv@floridapoly.edu. Auxiliary Services is not responsible for any meals missed due to lost or stolen ID cards.

Required Meal Plans

All students residing on campus are required to select a meal plan prior to moving into the residence hall. Summer residency is excluded from this requirement.

Students living in a traditional or suite style residence hall may select:

- 14 meals per week plan (includes 225 phoenix funds) or
- 10 meals per week (includes 400 phoenix funds) or
- 19 meal per week (includes 400 phoenix funds)

Students relocated to a residence hall after the start of the school year have one week from the relocation date to select their plan. **REMINDER:** All required meal plans are a two semester commitment for fall semester resident students.

Grace Periods

You may change or upgrade your meal plan to another residential meal plan at any time during the grace period, which occurs prior to the last day for add/drop of the semester. Meal plan changes must be completed in person at the Business Services Office, located in the Wellness Center.

Cancellation Policy

You may cancel your meal plan with documentation of one of the two approved circumstances:

- You are withdrawing from school, or
- You have cancelled your Florida Poly housing contract. Please be aware that you are responsible to pay for any portion of the meal plan that has been used, and that the remaining value of your meal plan will be prorated from the date of received documentation on a weekly basis, which is based on the number of weeks remaining in the semester.

All cancellation requests must be submitted in person to the Director of Auxiliary Services for review. Nonpayment or non-use does not cancel your meal plan.



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Declining Balance Dollars

Any unused declining balance dollars from the fall semester will roll over to the spring semester.

Any unused dining dollars at the end of the spring semester will be forfeited.

Important Dates

The fall 2018 meal plan begins on move-in day; August 19, 2018, and ends, December 15, 2018.

Spring 2019 meal plans begin on January 5, 2019, and end on May 4, 2019. Dining halls will be closed for the Thanksgiving holiday, winter holiday, spring break and other University holidays. Dining hours are subject to change due to school holidays and exam schedules.

We recommend you sign up for your fall meal plan at or prior to summer registration. **Additional information can be found at: floridapoly.edu/campus-life/housing-dining**

Meal Plan Use

Traditional meals on 14, 10 and 19 meal plans are non Transferable. Only the participant may use the allotted meals; the declining balance portion of the meal plan may be used to treat friends to a meal, if desired.

Unused meals on the 14,10 and19 plans do not carry forward to the following week. Meals reset to 19, 14 and 10 meals every Sunday. Additionally, any unused meals at the end of the semester will be forfeited.

Carry Out meals are available. Plastic reusable containers require a deposit of \$5.00, and this deposit is returned when you no longer wish to participate and return a clean container. To enjoy the all you care to eat experience, you must bring the approved carry out container and notify the cashier. You are not allowed to dine in. Failure to follow the policy will result in forfeiture of your carry out privileges.